

- 1.1 Lyndon Scaffolding plc is a privately owned Company and is a significant access provider to UK industry.
- 1.2 It is the continuing aim of the Board of Directors to utilise best practice in compliance with current legislation and standards to provide a cost effective and timely access service that achieves or exceeds our Customer's expectations.
- 1.3 This will be achieved by operating within a management system that complies with the requirements of BS EN ISO 9001.
- 1.4 In 2015 the company successfully renewed its ISO 9001 certification.
- 1.5 With the publication of BS EN ISO 9001:2015, the company will ensure that its management system is aligned to the requirements of the new standard within the transition period, as agreed with our registration body BSI.
- 1.6 We will strive to continually improve the effectiveness of the management system and thereby the service that we provide by setting quality objectives,
- 1.7 The management system and quality policy will be defined and documented within the Company quality manual which will be issued as a controlled document to all operational centres.
- 1.8 The quality policy and management system will be reviewed periodically by internal audit, management review and independent external audit to ensure its continuing suitability.
- 1.9 The quality objectives will be defined, implemented, monitored and reviewed through the management review process.
- 1.10 The quality policy will be displayed at all operational centres and will form an integral part of the Quality System Manual and SHEQ handbook.
- 1.11 Employees will receive a personal copy of the SHEQ handbook during the induction process.
- 1.12 This policy will be updated to an integrated policy and will be reviewed annually.

**for Lyndon Scaffolding plc**



**R. Lynch**  
**CEO**

Issue:	2016	Issue Date:	05/04/2016	Issue Authorised By:	SHEQ	Page 1 of 1
		Review Period:	Annual			
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